

Cheshire Homes

Executive Director Newsletter

Spring/Summer 2024 Edition

In This Issue

50th Anniversary

New Assisted Living Program

Reminder About Communication of Changes to Calendars

Recognizing Our Great Staff

Eastern Ontario Caregiver Expo 2024

Cheshire Homes 50th Anniversary



On November 2nd, 2023, we held our 50th Anniversary celebration, which a number of you were able to attend. We were pleasantly surprised to have a number of former and existing board members and staff, clients (and their family members), numerous external stakeholders, and local politicians attend at some point throughout the 4 hour event. Mayor Neil Ellis, a representative from MPP Todd Smith, and a representative from MPP Shelly Newman-Kramp were present to provide 50th anniversary certificates. It was a wonderful event celebrating 50 years of having the opportunity to provide care to our many clients both in our outreach program and at the John Street Supportive Housing location.



Next Issue
Fall/Winter 2024

New Assisted Living Program

On February 15th, 2024, we received a funding letter from Ontario Health that provided new base funding related to our assisted living proposal that was initially submitted in 2022-23 and re-submitted through a call for proposals this past summer. The Assisted Living Program will provide 24/7 access to Personal Support Worker (PSW) supports onsite for adults with physical disabilities and to frail seniors (as defined by the Assisted Living Policy).

We have already begun to work with the County of Hastings to identify which apartment building will be designated for this program. The program will initially support up to seven residents, with a plan to expand to 20 clients when fully implemented. The Cheshire Home PSW resource would be available to clients on both a scheduled and an unscheduled basis, 24 hours per day, seven days per week. They would provide personal care, assistance with meal preparation, light housekeeping, and assistance with exercise. This program will assist clients to age in place, preserve their independence, and prevent premature moves to a long-term care setting.

It is still very early in the planning and implementation phase with a fully operational program targeted for mid summer, we will provide further updates in the fall newsletter; including, how to apply for the new program.

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Reminder About Communication of Changes to Calendars/Visits

Over the past year, there have been a number of situations where client visits have been missed, adjusted, or cancelled without the office/management knowing of this situation. In all of these scenarios, the client had been told by the PSW that the office was aware and/or they would communicate changes to the office on behalf of the client. At NO TIME will a visit be cancelled, adjusted by more than 30 minutes, or not be filled (when regular staff are off) without the office communicating with the client directly. Should you encounter a situation where you have not been informed of a change by the office directly and the PSW is indicating there has been a change, PLEASE reach out to the office directly to confirm the changes. As well, any changes to scheduled visits to adjust the times permanently will only be communicated by the office and requests to make permanent changes to scheduled times MUST be communicated directly by the client to the office.

Recognizing Our Great Staff

In the Spring/Summer 2022 newsletter I introduced a recognition initiative for our staff that you engage and work with as part of your services. As a reminder here it is again:

Has a PSW gone above and beyond? Did a Care Coordinator help you manage a difficult scheduling change? Did someone give you the kind words you just needed to hear at the right time? If so, let me know!!! Please take a moment to share your positive experience with a staff member with me via email dtooley@cheshirehpe.ca or call the office 613-966-2941 and tell Carm about it. Every month I will choose staff receiving a positive comment and give them a \$25 Tim Horton's Gift Card to say thanks on behalf of our clients.

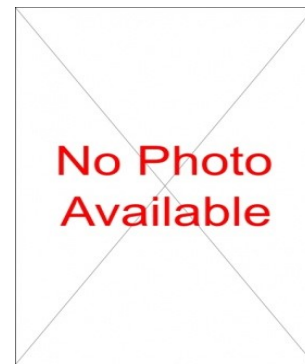
Dyana



Frieda



Bonnie





EASTERN ONTARIO

Caregiver Expo

An event where local healthcare organizations, businesses, social services program providers and other caregiver-related entities will share their products and services with the caregiving community.

SATURDAY, APRIL 6, 2024



RAMADA, BELLEVILLE



9:00 AM - 4:00 PM

FREE ADMISSION
DOOR PRIZES INCLUDED



VISIT OUR WEBSITE
<https://hospicequinte.ca/>



CONTACT US
613-966-6610

Cheshire Homes HPE INC. will be one of many local organizations participating in the Eastern Ontario Caregiver Expo. We hope to see you there!!